



# International Journal of Scientific Research in Science and Technology

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[ UGC Journal No : 64011 ]

Peer Reviewed and Refereed International Scientific Research Journal

Scientific Journal Impact Factor : 8.62

## Certificate of Publication

Ref : IJSRST/Certificate/Volume 3/Issue 8/1707

30-Nov-2017

This is to certify that **Abani Mohanty, Dr. Sabyasachi Das** have published a research paper entitled '**Impact of Customer Relationship Management (CRM) on Telecom sector in India**' in the International Journal of Scientific Research in Science and Technology (IJSRST), Volume 3, Issue 8, November-December-2017.

This Paper can be downloaded from the following IJSRST website link

<https://ijsrst.com/IJSRST173871>

IJSRST Team wishes all the best for bright future

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