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Ai Consulting Healthcare Chatbot System Using Pattern Matching

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ABSTRACT

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Accepted: 25 May 2021 Published: 30 May 2021 In today's world there are millions of diseases with various symptoms foreach, no human can possibly know about all of these diseases and the treatments associated with them. So, the problem is that there isn't any place where anyone can have the details of the diseases or the medicines/treatments. What if there is a place where you can find your health problem just by entering symptoms or the current condition of the person. It will help us to deduce the problem and to verify the solution. The proposed idea is to create a system with artificial intelligence that can meet these requirements. The AI can classify the diseases based on the symptoms and give the list of available treatments. The System is a text-to-text diagnosis chatbot that will engage patients in conversation with their medical issues and provides a personalized diagnosis based on their symptoms and profile. Hence the people can have an idea about their health and can take the right action.

Keywords: Chatbot, Pattern matching, K-Nearest Neighbour (KNN), Natural Language Processing (NLP).

I. INTRODUCTION

Artificial intelligence (AI), ability of the computer-controlled robot to digital computer or perform tasks commonly associated with intelligent beings. The term is frequently applied to the project of developing systems endowed with the intellectual processes characteristic of humans, such as the ability to reason, discover meaning, generalize, or learn from past experience. Since the development of the digital computer in the 1940s, it has been demonstrated that computers can be programmed to carry out very complex tasks, for discovering proofs mathematical example, for

theorems or playing chess with great proficiency. Still, despite continuing advances in computer processing speed and memory capacity, there are as yet no programs that can match human flexibility over wider domains or in tasks requiring much everyday knowledge. On the other hand, some programs have attained the performance levels of human experts and professionals in performing certain specific tasks, so that artificial intelligence in this limited sense is found in applications as diverse as medical diagnosis, computer search engines, and voice or handwriting recognition. Knowledge reasoning, planning, machine learning, natural language processing,

computer vision, robotics are the major goals of artificial intelligence.

II. PROPOSED SYSTEM

The proposed solution to tackle this problem, is to develop a chat bot, that will take in the symptoms from the user, uses machine learning, to come up with a classification of which type of fever it is, provide the user with the appropriate details of what he/she is suffering from, and will give them the appropriate actions to be taken. Various surveys in this area have proved that that chatbot can provide healthcare in low costs and improved treatment if the doctors. System helps users to submit their complaints and queries regarding the health. Bot can facilitate to get the common health related question and prediction of disease without a human interference.

III. ALGORITHM

Pattern Matching

Pattern Matching is the act of checking a given sequence of tokens for the presence of the constituents of some pattern. The match usually has to be exact: "either it will or will not be a match". Pattern matching is used to determine whether source files of high-level languages are syntactically correct. It is also used to find and replace a matching pattern in a text or code with another text/code. Any application that supports search functionality uses pattern matching in one way or another.

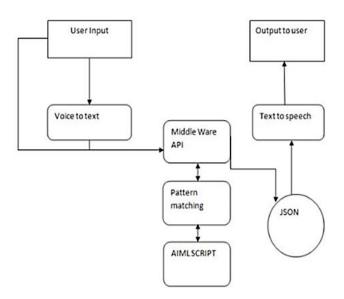


Fig 1. System Architecture

IV. ADVANTAGES

- 1. User easily get healthcare information from application
- 2. It reduces time for users
- 3. Easy to implement and learn
- 4. User- friendliness and simplicity of the system of dialogue
- 5. Computer readable representation
- 6. There are many practical and scalable implementations available.

V. MODULES DESCRIPTION

A. User Register

This is the first user interface of this system, using this module user can register their details for the purpose of authentication. Once they register using this module, can easily enter into the system. Registration is one of the primary modules in any data management system. A patient's medical record management starts with registering a patient with the system. It is extremely important to keep the registration module generalized in a way where it can be configured to take registration information about a patient according to the needs of the implementer.

B. User Login

This is the second user interface of this system, the main purpose of this module to identify the user who access this system and also authenticate the user. The Login Module is a portal module that allows all users to type a user name and password to log name and can add this module on any module tab to allow users to log in to the System.

C. User Input Voice

After the successful authentication, user can interact with the assistant through query; User can give voice input to the assistant. The module is most popular in nowadays.

D. Voice to Text Conversion

The module to get the voice input from the user and convert into text format, for matching with the database and user can't retrieve the data from database through voice only. A speech recognizer is a speech engine that converts speech to text.

E. Text to Voice Conversion

This module is used to convert the output of which they retrieve from the database such as text. This Text to voice conversion mainly used for users to give the output as voice. It supports speech synthesis which means the process of generating spoken the language by machine on the basis of written input.

F. User Output Voice

This is the final user interface of this system; this module is result of the assistant (Chabot) and also deliver the output through voice. This is especially for the user purpose. This easy way of getting result, this kind of result is mainly useful for the blind person, who cannot read the out from the user interface.

VI. IMPLEMETATION

System implementation is the important stage of project when the theoretical design is tuned into practical system. The main stages in the implementation are as follows: Planning, Training,

System testing and Changeover Planning. Planning is the first task in the system implementation. Planning means deciding on the method and the time scale to be adopted. At the time of implementation of any system people from different departments and system analysis involve. They are confirmed to practical problem of controlling various activities of people outside their own data processing departments.



Fig.2: LOGIN PAGE

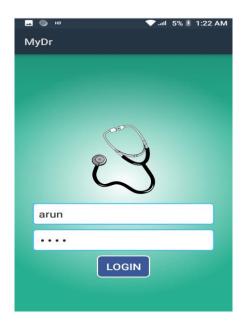


Fig.3: LOGIN DETAILS

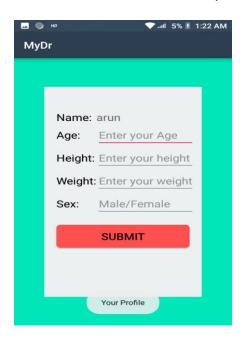


Fig 4: PROFILE PAGE



Fig 5: VOICE TO TEXT

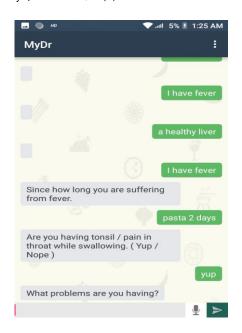


Fig 6: CHAT WITH CHATBOT

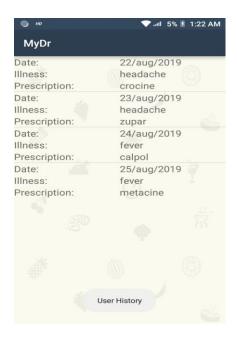


Fig 7: USER HISTORY

VII. CONCLUSION

Health information is the most important thing in the day-to-day life but most of the peoples are dose not care about that and they are affected by some other disease. So, this project has implemented the concept of health care chatbot system to the people to interact with that to know about the symptoms of the disease

and what are the precaution for their health and also the hospital details for the users. Proposed worked the chat bot can interact with people through both text and voice conversation It is very easy to use for all the users and get the information about the disease details quickly. This part of the system can help the users to known about the depth of the disease details attack and how they can precaution from that.

VIII. FUTURE ENHANCEMENT

The role played by chatbot can sometimes be beyond the scope and user may require consulting a doctor for taking health related tests. In such situations, chatbot can be helpful if it can be made to set up an appointment with an efficient doctor based on their schedule. Also, it will be beneficial if the symptoms and disease identified by the chatbot can be made into a report and automatically forwarded to an available doctor where he can further assist the user with more advices and future measures to maintain their health. A video call with a specialized doctor can also be made depending on the availability of the user rather than based on the availability of doctors.

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